



Dear Valued Guest,

Welcome to the Hilton Garden Inn – Philadelphia, Center City. We are extremely happy to have you staying with us and truly hope that you enjoy your visit with us in Philadelphia – the city of brotherly love. Please take a moment to review some of our amenities and procedures to ensure your visit is as comfortable as possible.

Housekeeping service – Hilton has partnered with Lysol to establish a program called Clean Stay. As part of Clean Stay, all housekeeping services are on a “By Request” basis. If you would like housekeeping to visit your room, please contact the Front Desk by the end of the night for service the next day. You can contact the Front Desk by dialing “0” on your guest phone, text message the hotel, or stopping by the desk in the lobby.

Breakfast – Breakfast is available in our 10th floor Garden Grill from 6:30am until 10:00am 7 days a week. Breakfast is \$15.95 plus tax for adults and \$7.95 plus tax for children 10 and under. Reservations are not required and menu options vary.

Fitness center – our fitness center is available 24 hours a day and is located on the 7th floor. Your guest room key is required for access.

Smoking – Our hotel is 100% non-smoking. Designated smoking areas are located outside of the hotel on 11th street or Arch Street. We ask that you refrain from smoking/vaping if you are in your guest room or indoor public areas. There will be a \$250.00 cleaning fee assessed if there is any evidence of smoking in any of our nonsmoking rooms.

Laundry Facilities – We have credit card operated laundry facilities on the 8th and 9th floors of the hotel.

Vending – Our pantry is available for purchases 24 hours a day for your snack and drink needs. The Pantry is located in the main lobby next to the Front Desk.

We hope you enjoy your stay with us and if there is anything that we can do to make your stay more enjoyable please do not hesitate to reach out to a member of our Guest Service Team by dialing “0”, text message, or stopping by the Front Desk.

Warm Regards

The Hilton Garden Inn - Philadelphia Team

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