



International Palms Resort

To Our Valued Guests,

As the state is navigating the Phase 1 reopening guidelines and with the threat of COVID-19 virus we, are taking every measure to ensure the safety of each and every guest while providing an excellent guest experience.

To protect both guests and staff members we are instituting several policies and procedures. We ask that all guests please practice their best hygiene policies with frequent hand washing as well as the numerous hand sanitizing stations installed throughout the hotel and limit any large gathering within the hotel. The hotel will also ensure that public space is kept clean and disinfected as frequently as possible.

Parking: Hotel guests will receive 1 parking permit per room. Additional parking permits are an added \$10 per permit.

Pool: In an effort to maintain CDC guidelines for proper social distancing, guests of Registered Hotel Guests will not be permitted to utilize the pool area at this time. Coolers are strictly prohibited in the pool area or anywhere on the deck as this violates the hotel's State Liquor License. Smoking in the gated pool area is strictly prohibited.

Beach: The beach is open however there are a few city ordinances still in place. Social distancing is required, all groups must maintain the appropriate 6' social distancing guideline.

Housekeeping: In an effort to keep both guests and staff members healthy, daily housekeeping will not be available. All rooms will be marked as "No Service" and replacement amenities will be available *only* upon request. If you require replacement items during the stay, please call the front desk to place a request.

Food and Beverage: Please note all restaurants are required to reduce seating by 50%. Please understand you may experience longer than usual wait before being seated.

Breakfast: Breakfast will be served at Mambo's beginning at 9 am through 11am with limited menu options available

Lunch & Dinner: Lunch and dinner will be served at Mambo's from 11am – 10pm

We look forward to your stay with us and are working tirelessly to ensure you have a healthy and exceptional stay at our hotel.

Thank you,
Hotel Management