



400 South 14<sup>th</sup> Street  
St. Louis, MO 63103  
314-231-5007

Dear Guest,

Please allow me to extend a personal welcome to the Red Lion Hotel St. Louis City Center.

The Red Lion Hotel St. Louis Center Guests and Team Members are our highest priority, and we remain diligent in our commitment to provide a safe, hospitable environment for all who enter our doors. Given these unprecedented circumstances, we have put forth the following procedures to protect both our guests and our team members.

The response to any form of infectious disease is something we take very seriously. We have taken additional measures to make our cleaning and hygiene protocols even more rigorous. We have increased the frequency of cleaning our public areas (including lobby, elevators, door handles, public restrooms, etc.). In an abundance of caution, we kindly ask that you refrain from convening in groups in these public spaces. We thank you for your understanding of our new operating procedures during these challenging times. If you have any questions, please do not hesitate to reach out to myself or a member of our team.

Please enjoy your stay and visit to St. Louis.

Sincerely,

Gina Bradford, General Manager